



Internal customer of IT (Manager) (1)

- Explanation BusinessITScan® Satisfaction with IT
- Impact of IT
- Partnership
- Contribution to productivity
- Contribution to innovation
- Final questions and report

Internal customer of IT (User) (2)

- Explanation BusinessITScan®
- Satisfaction with IT (Impact of IT
- Partnership
- Contribution to productivity
- Final guestions and report

Internal customer of IT (User - short)(3)

- Explanation BusinessITScan®
- Satisfaction with IT
- Impact of IT
- Partnership
- Contribution to productivity
- Final questions and report

the board (4) Explanation BusinessITScan®

Responsible for IT in

- Satisfaction with IT
- Impact of IT
- Partnership
- Contribution to productivity
- Contribution to innovation
- IT competencies
- IT stability and continuity
- IT financial affairs
- Final questions and report

Financially involved with IT (5)

- Explanation BusinessITScan®
- Satisfaction with IT
- Impact of IT
- Partnership
- Contribution to productivity
- Contribution to innovation
- IT financial affairs
- Final questions and report

IT manager (10)

- Explanation BusinessITScan®
- Organization
- Impact of IT
- O IT competencies
- IT stability and continuity
- IT financial affairs
- Final questions and report

Operational IT staff (11)

- Explanation BusinessITScan®
- Impact of IT
- IT stability and continuity
- Final questions and report